

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	LIFE LINE, INC.
<b>Contact Person(s)</b>	Rhoda Odivbri
<b>Phone Number</b>	240-386-7621
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<b>Provider Services Reviewed</b>	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Individualized Day Supports,
<b># Individuals Reviewed by Service</b>	Supported Living - 2 In-Home Supports - 3 Respite Hourly - 2 Respite Daily - 1 Individualized Day Supports - 2
<b>Annual PCR dates</b>	05/16/2016 - 05/18/2016
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	006/02/16
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	151/155	535/549	97%	20/20	100%
	<b>Critical Indicators</b>	<b>51/52</b>	<b>255/260</b>	<b>98%</b>		
In-Home Supports	All Q/A Indicators	106/110	390/402	97%	30/30	100%
	<b>Critical Indicators</b>	<b>42/42</b>	<b>210/210</b>	<b>100%</b>		
Respite Hourly	All Q/A	51/53	187/193	97%	20/20	100%

	Indicators					
	<b>Critical Indicators</b>	<b>19/19</b>	<b>95/95</b>	<b>100%</b>		
Respite Daily	All Q/A Indicators	42/44	158/164	96%	10/10	100%
	<b>Critical Indicators</b>	<b>17/17</b>	<b>85/85</b>	<b>100%</b>		
Individualized Day Supports	All Q/A Indicators	87/95	339/371	91%	20/20	100%
	<b>Critical Indicators</b>	<b>41/45</b>	<b>205/225</b>	<b>91%</b>		
<b>Organizational</b>		<b>Organizational Outcomes Score</b>				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	42/44	128/138	93%		
	<b>Critical Indicators</b>	<b>11/13</b>	<b>55/65</b>	<b>85%</b>		

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Supported Living	05/16/2016 - 11/16/2016	Six Month
In-Home Supports	05/16/2016 - 11/16/2016	Six Month
Respite Hourly	05/16/2016 - 11/16/2016	Six Month
Respite Daily	05/16/2016 - 11/16/2016	Six Month
Individualized Day Supports	05/16/2016 - 11/16/2016	Six Month